



Maryland

**Department of
Human Services**

OHEP Advisory Board

April 9, 2026

Meeting Agenda

- FY2026 3rd Quarter Data
- MCAP
- PC 59- Phase II Workgroup
- New Program Initiative Updates
- Member Updates
- Questions
- Future Meeting Dates



Year	FY 2025	FY 2026	CHANGE	% CHANGE
	7/1/24-3/31/25	7/1/25-3/31/26	2025-2026	2025-2026
Applications YTD	134,865	170,643	35,778	27%
Unduplicated Program Totals				
MEAP	134,865	169,637	34,772	26%
EUSP Bill Payment	132,094	170,063	37,969	29%
EUSP Arrearage Retirement	76,472	107,866	31,394	41%
Gas Arrearage Retirement	35,364	63,476	28,112	79%
Crisis	1,495	967	-528	-35%
Receiving Benefits YTD				
MEAP	102,116	115,975	13,859	14%
EUSP Bill Payment	102,782	116,691	13,909	14%
EUSP Arrearage Retirement	25,494	22,602	-2,892	-11%
Gas Arrearage Retirement	7,930	7,983	53	0.67%
Crisis	1,231	817	414	-34%



MCAP Conference May 14th-May 15th



PC 59- Phase II Workgroup

The Maryland Office of Home Energy Programs is actively participating in the Public Conference 59 Phase II workgroup, which is focused on the development and implementation of a Low-Income Mechanism through which utilities will provide direct utility credits to OHEP recipients.

In phase II OHEP is working with the Public Service Commission (PSC) and participating utility companies in developing a weekly report for weekly LIM credit application.



New Program Initiative Updates



PROMISE Pilot

The OHEP PROMISE pilot has demonstrated strong early progress, with PROMISE successfully matching approximately 8,800 households who were missing utility information within the Categorical Eligibility population. While this represents a significant advancement in data alignment and identification of eligible households, the pilot remains in its initial stages, as OHEP has officially received the first round of data from PROMISE.

OHEP is actively collaborating with both PROMISE to address data discrepancies and system bugs identified in this initial dataset, while simultaneously preparing for the next data deliverable. These efforts are critical to ensuring data accuracy, strengthening categorical eligibility processes, and supporting a more streamlined and automated approach to benefit delivery.



Website Upgrades

The Office of Home Energy Programs is enhancing its website, with updates scheduled to go live in June 2026, to provide a more modern, streamlined, and user-friendly experience. These improvements are designed to make it easier for Marylanders to navigate the site, access program information, and complete applications efficiently. The updated design will feature clearer pathways, improved accessibility, and a more intuitive layout to better support customers in connecting with energy assistance resources.



Community Solar

The National Renewable Energy Laboratory partnership will conclude at the end of April. As part of this transition, the Clean Energy Connector platform will be assumed by a new third-party owner, InClime, who will oversee ongoing operations and platform management moving forward.


The Maryland Department of Human Services and the Maryland Public Service Commission will continue to serve as core partners in the implementation of Maryland's Community Solar programs. DHS is currently in the process of executing a new Data Use Agreement with InClime to ensure continuity of services, safeguard data security, and maintain alignment with program objectives. This transition is expected to strengthen and expand access to community solar for eligible Maryland households while supporting long-term program sustainability.

CMNP Navigators Needed

The Critical Medical Needs Program is seeking to expand its network of trained navigators across Maryland, with a focused need in jurisdictions outside of Baltimore City and Baltimore County. While these areas have established support, many other regions remain underserved, limiting access for medically vulnerable households who require assistance navigating the OHEP application process. Expanding CMNP navigator coverage statewide will help ensure equitable access to energy assistance, strengthen outreach in rural and suburban communities, and provide critical, hands-on support to individuals with serious medical needs who may face barriers to applying independently.

Interested Navigator Link here:

<https://docs.google.com/forms/d/e/1FAIpQLSeDvRO4RWixex5aPVuvudVYiMzyEF0Jo3H4Kjei0RaHMe3DPA/viewform?usp=header>



Advisory Board Member Updates



Questions?





FY27 Dates Scheduled

July 9, 2026

October 8, 2026

January 14, 2027

April 8, 2027

